WEST CORPORATION 11808 MIRACLE HILLS DRIVE OMAHA, NE 68154-4403 Phone: (402) 963-1200 Fax: (402) 983-1211

Corporate Legal Department

RECEIVED CENTRAL FAX GENTER

P.1/15

MAR 1 8 2005



Information Disclosure Statement To:

Art Unit 2142

Examiner: Not Known

[X] Michele Zarlnelli, Legal Secretary

• Com	men	le:				
□ Urg	ent	☑ For Review	🗆 Please C	Comment	☐ Please Repty	☐ Please Recycle
		314,861				
Re:	Info	rmation Disclosure 5	Statement	CC:		
Phone	:	•		Date:	18 March 2005	
Faxc	703	872-9306	 	Pages:	15	·
		Milior. NOT PRIQUIT				

The information contained in this facsimile is attorney privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this facsimile is strictly prohibited. If you have received this facsimile in error, please notify the sender immediately.

If you experience problems receiving this facsimillo, please contact Michele Zerinelli at 402-965-7077.

					U.8	3. Petent and 1	Frademar	k Office: t	J.S. DEPA	7/31/20XIA VRTMENT	OMB 0851-0031 OF COMMERCE
Under the Pa	perwork Is	eduction Act of 1995	. no derson	Application N		10/814.86	-	unies II	disolavs e	MO bijev i	3 control number.
TR	LANS	MITTAL		Filing Date		31 March					
		RM		First Named	Inventor	Ciaig A. V					
				Art Unit		2142					
(to be used for	eli corresi	oondence after initial	(Birna)	Examiner Na	ime	Not Know	'n				
		This Submission	14	Attorney Doc	kel Number	PAT-032E	31				
			ENC	LOSURES	(Check a	ili that apply	y)	··· ···			
Amendme Amendm	ee Amach ent/Reply fter Final flidevits/d u of Time Abandons	ed , , lectaration(s)		Drawing(s) Licensing-relate Petition Petition to Conv Provisional App Power of Attom Change of Com Terminal Disclai Request for Ref CD, Number of	vert to a dication by. Revocat espondence imer fund	RembbA e		Appea of Appea Appea (Apport	ol Commineels and ol Commine Notice. etary Info Lutter	unication Interfere unication Brief, Rep ormation	nces to 1C
	nt(s) Missing F te Applica eply to M	Parts/ ation issing Parts FR 1.52 or 1.53	Renia		e Table on C		DR AG	ENT			
Firm Name] <u>.</u>					B 141					
Signature	VV @SI C	orporation									•
Printed name	1	P-> 100	=/60	xen 5	2						
	Reffi Go	esterrieur									
Date	3/1	4/05				Reg. No.	42.50	5			
		rrespondence is b	eing facsin		1 to the USP	TO or depos	siled will				
sufficient postage the date shown be		ගම ගම ග් ගිහෙ පෙස්	velupe add	dressed to: Con	mnissioner f	io: Palerils, I	P.O. Bo	a 1450, A	desendri	⊌, VA 22.	313-1450 on
Signature		mich	1.	Zores	10 m				,		
Typed or printed i	name	Michele Zarinelli						Date	٦_	18	2/4)

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a trendal by the public which is to file (and by the USPTO to process) an application. Confidentially is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including submiring, preparing, and submilling the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA. 22313-1450, DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS, SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA. 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:)	Group Art Unit: 2142	
Craig A. Webster, et al.)))	Examiner: Not Known	RECEIVED CENTRAL FAX CENTER
Serial No.: 10/814,861	,		MAR 1 8 2005
Filed: 31 March 2004			
Atty, File No.: PAT-032B1			
For: METHODS FOR ADMITTING CONFICENCE CALLS			ARTICIPANTS INTO
INFORMATION D	MSC	LOSURE STATEMENT	
Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450			
Sir.			
The references cited on attached form P1	TO-	1449 are being called to the atten	tion of the
Examiner.			
Copies of the cited foreign paten	ents a	nd/or U.S. patents and/or non-pa	tent references are
enclosed herewith.			
Copies of the cited U.S. patents	and	or U.S. patent application public	ations are not
enclosed in accordance with the waiver dated Jul	aly l	1, 2003, whereby patent applicati	ons filed after June
30, 2003 and international applications that have	e eni	ered the national stage under 35	U.S.C. § 371 after
June 30, 2003 need not submit copies of the U.S.	S. pa	tents and U.S. patent application	publications.
Are not enclosed, in accordance	c wit	h 37 C.F.R. 1.98(d), because the	references were
submitted to the U.S. Patent and Trademark Offi	lice i	n prior application Scrial No	filed
, which is relied upon for an c	carli	er filing date under 35 U.S.C. § 1	20.
To the best of the applicants' bel	elief,	the pertinence of the foreign-lan	guage references are
believed to be summarized in the attached Englis	ish a	bstracts and in the figures, althou	gh applicants do not
necessarily vouch for the accuracy of the translat	ation		
CERTIFICATE OF A	МАП	ING OR TRANSMISSION	
I hereby certify that this paper (along with any referred to as Service on the date shown below with sufficient pustage as First Cl 1450, Alexandria, VA 22313-1450.			
1 hereby certify that this paper (along with any referred to as linking.	s bein	g attached or exclosed) is being transmitted vi	ia livesimile on the date show
3-18-2005		michile Zon	mili

Examiner's attention	n is directed to the follow	ving co-pending application(s) for	which
priority is not being claimed, copies	have been or are being s	ubmitted;	
Serial No	filed	(Any. Dekt. No.)
Scrial No.	filed	(Atty. Dekt. No.)
Scrial No.	filed	(Atty. Dckt. No.	
Serial No.	filed	(Atty. Dckt. No.	
Serial No.	filed	(Atty. Dekt. No	
Serial No.	filed	(Atty. Dckt. No	
Scrial No.	filed	(Atty. Dckt. No.)
Scrial No.	filed	(Atty. Dckt. No.)
Examiner's attention	n is directed to the follow	ving co-pending application(s), to	which the
current application claims priority, o	opies of at least the clair	ns for such pending application ar	e provide
or have been provided:			
Serial No.	filed	(Atty. Dckt. No	
Serial No.	filed	(Atty. Dckt. No	
Serial No.	filed	(Atty. Dckt. No	
Serial No.		(Alfy. Dekt. No	
Scrial No.	filed	(Atty. Dekt. No	
Scrial No.	filed	(Atty. Dekt. No.)
Serial No.	filed	(Atty. Dekt. No.)
Serial No.	filed	(Atty. Dckt. No.)

Submission of the above information is not intended as an admission that any item is citable under the statutes or rules to support a rejection, that any item disclosed represents analogous art, or that those skilled in the art would refer to or recognize the pertinence of any reference without the benefit of hindsight, nor should an inference be drawn as to the pertinence of the references based on the order in which they are presented. Submission of this statement should not be taken as an indication that a search has been conducted, or that no better art exists.

It is respectfully requested that the cited information be expressly considered during the prosecution of this application and the references made of record therein.

FEES

	37 CFR 1.97(b): No fee is believed due in connection with this submission, because the Information
	Disclosure Statement submitted herewith satisfies one of the following conditions ("V" indicates
	satisfaction)
}	Within three munths of the filing date of a national application other than a continued prosecution
	application under 37 CFR 1.53(d), or
	Within three months of the date of entry into the national state of an international application as
	set forth in 37 CFR 1.491, or
	Before the mailing date of a first Office Action on the merits, or
	Before the mailing of a first Office Action after the filing of a Request for Continued Examination
	(RCE) under 37 CRF 1.114.
	Although no fee is believed due, if any fee is deemed due in connection with this submission, please
	charge such fee to Deposit Account 501880.
	37 CFR 1.97(c): The Information Disclosure Statement transmitted herewith is being filed after all the
	above conditions (37 CFR 1.97(b)), but before the mailing date of one of the following conditions:
	(1) a final action under 37 C.F.R. 1.113, or
	(2) a notice of allowance under 37 C.F.R. 1.311, or
	(3) an action that otherwise closes prosecution in the application.
ļ	This Information Disclosure Statement is accompanied by:
	A Certification (helow) as specified by 37 C.F.R. 1.97(e). Although no fee is believed due, if any
İ	fee is deemed due in connection with this submission, please charge such fee to Deposit Account
ļ	501880
	OR
	Euclosed is PTO 2038 (Credit Card Payment Form) in the amount of \$180.00 for the fee set forth
İ	in 37 C.F.R. 1.17(p) for submission of an Information Disclosure Statement. Please credit any
	overpayment or charge any underpayment to Deposit Account 501880.
	37 C.F.R. 1.97(d): This Information Disclosure Statement is being submitted after the period specified in
	37 C.F.R. 1.97(c).
	This Information Disclosure Statement includes a Certification (below) as specified by 37 C.P.R.
	1.97(e)
	AND
	Applicants hereby requests consideration of the reference(s) disclosed herein. Enclosed is the fee
	in the amount of \$180.00 under 37 C.F.R. 1.17(p). Please credit any overpayment or charge any
	underpayment to Deposit Account 501880. Election to pay the fee should not be taken as an
	indication that applicant(s) cannot execute a certification.

	Certification (37 C.F.R. 1.97(e)) (Applicable only if checked)
The u	ndersigned certifies that:
	Rach item of information contained in this information Disclosure Statement was first eited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement. 37 C.F.R. 1.97(e)(1). A copy of the communication from the foreign patent office is enclosed.
	OR
	No item of information contained in this Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the undersigned after making reasonable inquiry, no item of information contained in this Information Disclosure Statement was known to any individual designated in 37 C.F.R. 1.56(c) more than three months prior to the filing of this statement, 37 C.F.R. 1.97(c)(2).

Respectfully submitted, WEST CORPORATION

Dated: 3/14/05

Raffi Gostanian Reg. No. 42,595

29129

PATENT & TRACEMARK OFFICE

WEST CORPORATION 11808 Minucle Hills Drive Omana, NE 68154 Sheet

PTO/SB/08A (08-03)
Approved for use through 07/31/2006. OMB 0661-0031
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a welld OMB control number.

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

Substitute for form 1449/PTO

(Use as many sheets as necessary)

Col	mplete if Known	
Application Number	10/814,861	
Filing Date	31 Merch 2004	_
First Named Inventor	Cralg A. Webster	_
Art Unit	2142	
Examiner Name	Not Known	
Attorney Docket Number	PAT-032R1	_

			U. S. PATENT	DOCUMENTS	
inlibis*	No.	Document Number Number-Kind Code ^{2 of brown)}	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Citod Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
	1	^{US-} 6035027	03-07-2000	Alleman	
	2	^{US-} 5883964	03-16-1999	Alleman	
	3	^{U3-} 6253249	06-26-2001	Belzile	
	4	^{US-} 6512764	01-28-2003	Carew, et al.	
	5	^{US-} 5987112	11-16-1999	Chakravarti, et al.	
	6	^{U8-} 6453034	09-17-2002	Donovan, et al.	
	7	^{US-} 6594257	07-15-2003	Doshi, et al.	
	8	^{US-} 6144667	11-07-2000	Doshi, et al.	
	9	^{US-} 5631904	05-20-1997	Fitser, et al.	
	10	^{US-} 5504808	04-02-1996	Hamrick, Jr.	
	11	^{US-} 6549229	04-15-2003	Kirby, et al.	
	12	US- 5027387	06-25-1991	Moll	
	13	^{US-} 6212268	04-03-2001	Nielsen	
	14	US- 5884284	03-16-1999	Peters, et al.	
,	15	US- 5719928	02-17-1998	Pinnell, et al.	
	16	ν s- 5825858	10-29-1998	Shaffer, et al.	
	17	^{US-} 6236644	05-22-2001	Shuman, et al.	
	18	^{US-} 6693661	02-17-2004	Vanderwilt, et al.	
	19	^{US-} 5861907	01-19-1999	Wada	

		FORE	IGN PATENT DOCU	MENTS	-	
Examiner Initials*	Che No.	Foreign Patent Document	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages	Г
	L	Country Code ³ "Number ⁴ "Kind Code ⁸ (# known)	MM-DD-YYYY		Or Relevant Figures Appear	Τ°
	<u> </u>					
	ļ					
	ļ					

Examiner	 Date	
Signature	Considered	

EXAMINER: Initial of reference considered, whether or not citation is in conformance with NIPEP 609. Draw line through citation if not in conformance and not considered. Include coop of this form with must communication to applicant. Applicant's unique citation designation number (optional). See Kinds Codes of *EXAMINER* arises a marriance considered, windner or not citation is in conformance with MAPLE BUSI. Under those incurrence in the considered. Include copy of this form with mart communication to applicant. *Applicant's unique citation designation number (optional). *See Kinds Codes of USPTO Patent Occuments at www.uspto.gov or MPEP 901.04. *Enter Office that Issued the document, by the two-letter code (WIPO Standard ST.3). *For Japanese patent documents, the Indication of the year of the reign of the Emperor must precede the serial number of the patent document. *Nind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. *Applicant is to place a check mark here if English language. Translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) on application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14 This collection is ostimated to take 2 hours to complate, including gathering, preparing, and automitting the completed epitication form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office. P.O. Box 1450, Alexandric, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option'2.

PTO/88/08A (08-03) Approved for use through 07/31/2006, OMB 0651-0031

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE
Under the Proprovork Reduction Act of 1995, no parsons are required to respond to a collection of information unless it contains a valid OMB control number.

Complete if Known Substitute for form 1449/PTO **Application Number** 10/814,861 Filing Date 31 March 2004 INFORMATION DISCLOSURE First Named Inventor Cralg A. Webster STATEMENT BY APPLICANT Art Unit 2142 (Use as many sheets as necessary) Examiner Name Not Known Attorney Docket Number PAT-032B1 Sheet

Examinor	Cite	Occument Number	Publication Date	DOCUMENTS Name of Patentoe or	Pages, Columns, Lines, Where
Initiala"	Cite No	Number-Kind Code ^{2 (# bases)}	MM-DD-YYYY	Applicant of Cited Document	Relevant Passages or Relevant Figures Appear
	20	^{US-} 6307928	10-23-2001	Yamasaki	
	21	^{US-} 20010029227	06-07-2001	Detampel, Jr., et al.	
	22	^{US-} 20030185362	10-02-2003	Kim	
	23	^{US-} 20030026406	02-06-2003	Ernstrom, et al.	
	24	US- 20030103468	06-05-2003	Seavers, et al.	
	25	^{US-} 20040062210	04-01-2004	Genter, et al.	
		U8-			
		U8-			
		US-			
		US-			
		US-			
		U8-			
		US-			
		US- ·			
		US-	1	·	
		U\$-			
		US-			
		us-	+		
		US-			

		FORE	GN PATENT DOCU	MENTS		
Examiner Initials*	Cite No.1		Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages	
		Country Code ³ 'Number ⁴ "Kind Code ³ (Flancoun)	MM-DD-YYYY		Or Relevant Figures Appear	7"
_						
						L

Examiner Signature	Date Considered	
		ì

*EXAMINER: Initial if reference considered, whether or not cladion is in conformance with MPEP 509. Draw line through charten if not in conformance and not considered, include copy of the form with next communication to applicant. *Applicant's unique charten designation number (optional). *See Kinds Codes of USPTO Patent Documents at www.usoto.com or MPEP 901.04. *Enter Office that issued the document by the two-letter code (MIPO Standard ST 3). *For Jupanesce potent documents, the indication of the year of the reign of the Emperor must precede the serial number of the potent document. *Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. *Applicant is to place a check mark here if English language Translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.99. The information is required to obtain or return a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete. including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burdon, should be sent to the Chief Information Officer, U.S. Potens and Trademark Office, P.O. Box 1450, Alexandrin, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS, SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.

PTO/SB/08B (09-03)
Approved for use through 07/31/2006, QM8 0851-0031
U.S. Patent and Trademark Office, U.S. DEPARTMENT OF COMMERCE

Substitute for form 1449/PTO		re required to respond to a collection of information unless it contains a valid OMB control number. Complete if Known			
			Application Number	10/814,861	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many abouts as necessary)			Filing Date	31 March 2004	
			First Named Inventor	Craig A. Webster	
			Art Unit	2142	
			Examiner Name	Not Known	
Sheet	of		Attorney Docket Number	PAT-032B1	

		NON PATENT LITERATURE DOCUMENTS	
Examiner Initials*	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	26	VAIL, The Perfect Way To Conduct Your Meeting, www.vailsys.com, 02-02-2004.	
· .			
1 - 11 -			

Examiner	Date	
Signature	Considered	

**EXAMINER* Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw time through distingly not in conformance and not considered. Include copy of this form with next communication to applicant.

1 Applicant's unique disting designation number (optional). 2 Applicant is to place a check mark here it English tempurage Translation is attached. This collection of Information is required by 37 CFR 198. The information is required to contain or retain a benefit by the public which is to file (and by the USPTO in process) an application. Confidentially is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is astimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will very depending upon the Individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer. U.S. Patent and Trademark Officer. P.O. Box 1450. Aboxandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents. P.O. Box 1450. Aboxandria, VA 22313-1450. Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.